

Office to OTC ONLINE ordering made easy

OTC Mail Program - The Easy Way To Get Your Medications

It's as easy as 1, 2, 3...



Log-in to order online



We processyour order



You receive medications by mail

We at Optimum Healthcare value your membership and are always working towards providing superior services.

We are pleased to announce that you can now place your monthly OTC & Diabetic orders through our website. From Member Portal you can now:

- Place a new order
- Track status of your order(s)
- Review history of your order(s)
- Repeat previous order

Placing and managing your orders online is quick and easy. Just follow the simple steps described inside to place your order.

OTC ordering made easy

The Member Portal is the central destination for all information related to your health, benefits, providers, claims and medication. OTC is part of the Member Portal, hence you have to register on Member Portal.



Go to and click on Member Portal Registration/Login







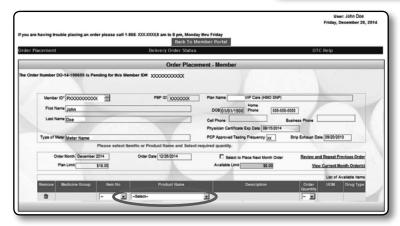
If you need help registering on Member Portal, please click on 'New User Sign up'. For detailed instructions, please click on Help Manual.

If you are a registered user on Member Portal, log into User ID and Password.



Once you are logged into Member Portal, please click on 'Over The Counter/Diabetic Supplies' menu option.

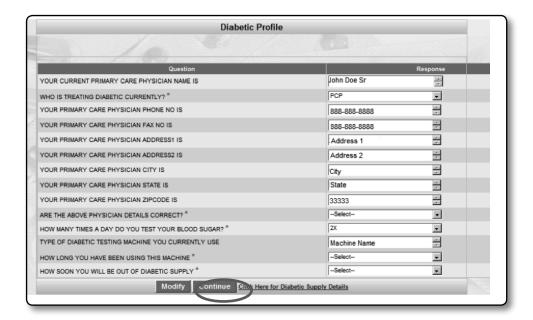






On the 'Order Placement - Member' Page, select the Product Name from the drop down option. Item Number, Medicine Group, Description and Drug type will be automatically displayed. Select Order quantity and click Submit button.

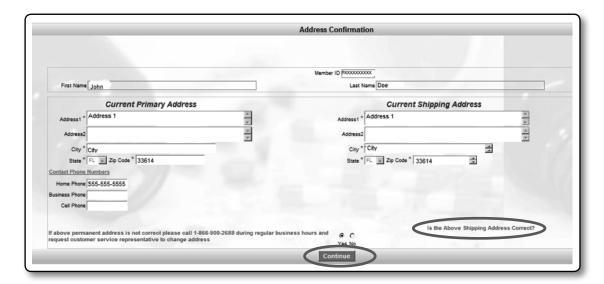
The Easy Way To Get Your Medications



If you are ordering a Diabetic medication, you will be prompted to answer a few questions regarding your primary care physician and your health.



You will be asked to confirm or modify your shipping address.



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Once confirmed, your order number will be displayed. Please allow 8 to 10 business days for delivery of your order.

